

# Get Connected - Technology Resources for New Students

This page is your launch-pad for getting connected to the technology resources available to Geneseo students. Please contact CIT if you have any questions or need assistance with your computer or other device on campus.



## Getting Help

For questions, visit our online service desk at <https://help.geneseo.edu/cit> or contact the CIT HelpDesk by calling (585) 245-5588. Submit a request on our remote help portal <https://remotehelp.geneseo.edu/> to get immediate assistance during business hours.

## Purchasing a Laptop

### **Computer Requirements for Students**

SUNY Geneseo **requires** all students to bring a Windows or Macintosh laptop computer to Geneseo. This document lists minimum and recommended Windows and Macintosh laptop configurations, provides information about additional considerations, and contains other helpful links

## Connecting a Computer to the Network

### **Preparing your Personal Computer for the Geneseo Network**

These steps are a must to keep your computer, as well as Geneseo resources, protected from Internet viruses, computer worms, and operating system vulnerabilities.

### **Wireless at Geneseo**

SUNY Geneseo offers wireless network access across campus for your computer and mobile devices. The campus wireless network is based on IEEE 802.11 technology, also called "WiFi." This standard allows us to provide networking to computers over radio frequencies in the unlicensed 2.4 GHz and 5 GHz ranges.

### **In Your Room - Connecting via Ethernet**

How to connect a device to the network via ethernet in the residential halls.

## Configuring Other Devices

### **Mobile Devices at Geneseo**

Learn about Geneseo's Mobile Website and configuring your mobile device to our wireless network, Geneseo email, and Google Calendar.

### **Gaming Consoles in the Residence Halls**

This FAQ answers questions you might have about connection your gaming system on campus.

## Additional Services for Students

### **[software.geneseo.edu](https://software.geneseo.edu)**

All Geneseo students can download Microsoft Office (Word, Excel, PowerPoint, and Access) and other academic software for free. Software can also be run in our **virtual lab** without needing to install anything.

### **Printing @ Geneseo**

Students have access to printing in most academic buildings, Milne Library (at Sturges Hall), and MacVittie College Union.

## **[my.geneseo.edu](https://my.geneseo.edu)**

*myGeneseo is your campus connection to email, student balances, KnightWeb, campus news and events, and more.*

## **[nyalert.geneseo.edu](https://nyalert.geneseo.edu)**

*Sign up for NY-ALERT via KnightWeb to receive Geneseo related emergency notifications through email, phone, and text messaging.*

## **[canvas.geneseo.edu](https://canvas.geneseo.edu)**

*This online interactive learning center provides students with access to some course materials, communication tools and more.*

## **[CIT Self Help](#)**

*Self Help guides are designed to assist users in getting started with CIT services and supported applications.*

## **[Student Access Computer Labs](#)**

*Info on the policies for using Geneseo computer labs and computer lab locations*

## **[Using the Geneseo Virtual Computer Lab](#)**

*The Geneseo Virtual Computer Lab is a group of virtual machines that reside on a server. Whether you are using a PC or Mac with our virtual lab, you can gain access to a Windows based computer with many of the software packages that are licensed to CIT installed on it. The Virtual Lab is intended primarily for student use. Other members of the campus community may make use of this solution but it may be limited to student centered access.*

## **[Google Apps @ Geneseo](#)**

*Google Apps for Education is available to all Geneseo students, faculty, and staff. Google Apps online services provide productivity and collaboration tools accessible from any Internet connection.*

## **[Geneseo Mobile App](#)**

*The Geneseo Mobile app provides access to resources like class schedules, registration, billing, meal plan balances, notifications, online directory, events, news, campus map, and more. It can also help you find other apps recommended for Geneseo students. Search for "Geneseo Mobile" on the Google Play Store or Apple's app store and add it today.*

## **[LinkedIn Learning Training Library](#)**

*Geneseo students, faculty and staff have FREE access to the entire [LinkedIn Learning](#) training library (over 7,500 courses, and more are added every week) through Geneseo's site license.*

# Additional CIT Resources

## **[CIT Policies](#)**

*A list of CIT Policies and Procedures*

## **[CIT Webpage](#)**

*The main CIT Webpage.*

## **[CIT on Twitter](#)**

*CIT's Twitter feed. Stay on top of system outages, phishing warnings, and other happenings here.*

## **[CIT on Facebook](#)**

*Become CIT's friend on Facebook to stay up on all things CIT.*

# More Help

For questions, contact the CIT HelpDesk by calling (585) 245-5588, or [submitting a request](#).