

Specific Goals for 2011-2012

Information security, privacy, and retention

Password Practices
admin rights(provisional) Principle of Least Privilege
Encryption for all laptops

Account provisioning

Specific services
"in commons" levels
Single Sign-on Banner/KnightWeb (One password)

Services/hardware/location redundancy

Electronic vaulting
Review

Teaching with Technology

Train the trainer
"anywhere/anytime" learning infrastructure
Instructional design
Hybrid course support
DML
Laptops vs. labs

Support good business practices

Business continuity
Supporting processes
Procurement
Collaboration
Creating efficiencies
Account audits

Mobile IT

Blackboard Mobile Learn APP
Security
Infrastructure (wireless expansion)
Support
What do people want/need?
Education

BI

Improve Reporting environment
Consider ODS and EDW

Useful-life analysis

IT Equipment