

# Home

- If you need help, first check the [Wiki Basics](#) space in this wiki. If you don't find the answer to your question there, consult the [Confluence User Guide](#). **Please exhaust these resources before contacting a wiki admin or CIT for help.**
- Only Geneseo users may edit the wiki. To edit pages, it is necessary to log in with your Geneseo username and password. To request a Geneseo guest account for an affiliated user of the wiki, contact [wikiadmin@geneseo.edu](mailto:wikiadmin@geneseo.edu).
- By default, wiki pages are viewable by anyone with a Geneseo username and password. **Please remember this fact when using the wiki for collaborative projects involving sensitive or confidential content.**
  - The *adminsconfluence* group must have administrative permissions in every space.
  - If you want to hide pages in a space or make them available to the general public, you must change the permissions in Browse Space.
  - Wiki spaces may not have world writeable permissions set. This will prevent a large amount of spam from being entered on the Geneseo Wiki.
  - Only a Space Admin may change page permissions. For more on spaces and space administration, see [Wiki Basics](#).
- [MyCourses](#) is the appropriate location for a wiki intended to be used for one semester in a single course.
- In general, faculty should request a space in Confluence for student work only when
  - the space is to house a long-term project, not a project undertaken for one semester in a single course.
  - the space will not be restricted to a usergroup; i.e., read-write access to the space will be open to the Geneseo community.
- Faculty interested in using Confluence for student writing should consider using one of the spaces associated with [The Collaborative Writing Project](#).
- Wiki owners will be asked every year on June 1 if they still need their wiki. If no response within 2 weeks, another email will be sent. If no response in another 2 weeks, the wiki will be archived and removed from the server.
- Requests for plugins should be directed to [wikiadmin@geneseo.edu](mailto:wikiadmin@geneseo.edu). These will be tested on a Confluence test server before put on the production server. After thorough testing, installation on the production server will be scheduled and completed.
- Requests for new spaces or changes to space administration settings should be directed to [wikiadmin@geneseo.edu](mailto:wikiadmin@geneseo.edu).