

CIT Annual Report 2015

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Message from the CIO

I am writing at a time when we are looking back over the past academic year and at the same time, working diligently to prepare for another. One of the highlights of the past year was hosting the SUNY Conference on Instruction and Technology in May. We spent the entire year planning the event with a state-wide team. The conference had 437 attendees and provided 152 presentations within the following five tracks: *Scholarship of Teaching & Learning, 21st Century Learning Environments, The Open Educator, Access, Completion, and Success, and Keeping the Lights On: Infrastructure & Support.* I am very grateful to the over 100 Geneseo staff and students that helped to make this conference an overall success.

This past year we said goodbye to Gary Stratton who retired after 30 years of service to the College. Andy Camidge, John King, Michele Messenger and Gang Wang all left Geneseo this year to pursue new opportunities. It has been a time for change and we have embraced it. Our Instructional

Technologies group has been renamed to Educational Technology and Laurie Fox has been newly appointed to lead this group. Nik Varrone has stepped up to lead our Support Services group. In January Nick Hardy, Desktop Services Analyst and Casey Bobcock, Technology Professional & HelpDesk Coordinator, joined our staff. We are also currently seeking to fill three vacant positions over the next few months. Kirk Anne has also officially taken on a second title, Research Technologist, to formalize his efforts to help faculty with technology used in research and Shawn Plummer and Rick Colocchia have taken on supervisory roles within Systems & Networking. We also made some physical changes. The CIT HelpDesk has changed to a single help desk located in Milne Library and the South Hall 225 location has become the Educational Technology Suite. These changes position ourselves to better serve our community now and in the future.

Keeping our eyes focused on the future is especially important for CIT because of the ubiquitous nature of technology and the swift pace that its use grows and changes. Our community's appetite for bandwidth continues to grow at an almost insatiable rate. We increased the College's bandwidth to the Internet by 50%. Banner XE registration was used for the first time during summer orientation to register freshman for classes. The faculty advisors were pleased with the efficiency of the new software. Geneseo was the first SUNY Banner college to put XE registration into production and we were also touted as one of only ten schools in the country to have achieved this to date. Ellucian Corporation featured Geneseo in a video whitepaper for our efforts with the Banner XE products. Earlier in the year we went live with XE for Faculty Grade Entry and the Student Advising profile. A more [complete list of our accomplishments](#) is included in this report.

We are making steady progress toward the future and this coming year we have plans to move forward with transitioning myCourses from Angel to a new learning management system along with many other projects too numerous and varied to mention here.

I hope you find value in reading our report and I welcome your questions, comments and suggestions for improvement by email: sue@geneseo.edu.

Sue Chichester - Chief Information Officer & Director CIT