CIT Self Help

Search Self-Help

Not sure what you're looking for? Search the content of all of CIT's guides.

Self Help guides are designed to assist users in getting started with CIT services and supported applications. This page includes the most frequently used guides for faculty, staff, and students. To browse the entire list of guides, visit the CIT Self Help Index. If you're looking to dive deeper on a topic, consider taking a course from LinkedIn Learning.

Staying Informed: CIT Information and News

Helpful Guides for Remote Learning

- Academic Continuity During Prolonged Closure
- Accessing Your Files Space From Off Campus or a Personal Computer
- Canvas Self Help Documents
- Communicating With Your Class
- Google Hangout Meet
- LinkedIn Learning Training Library
- Recording and Sharing Class Content & Activities for Remote Participants
- Remoting into a Desktop at Geneseo from Home (macOS)
- Remoting into a Desktop at Geneseo from Home (Windows)
- Requesting CIT Help: JIRA Service Desk
- Slack - Private, Persistent, Real Time Chat
- Student Options for Learning without Access to Printers
- Suggestions for Poor Wi-Fi Service
- Using the Geneseo Virtual Computer Lab
- Virtual Private Networking (VPN)
- Zoom for Higher Education at Geneseo

New Student at Geneseo

- Claiming your Geneseo Account
- Digital Resources for the New Geneseo Student
- Don't Get Reeled In by Phishing
- Gaming Consoles, Roku and Apple TVs, TVs and Network Appliances in ResNet
- Get Connected - Technology Resources for New Students
- Google Suite at Geneseo
- KnightWeb Registration
- LinkedIn Learning Training Library
- Mobile Devices at Geneseo
- myGeneseo Portal
- Preparing your Personal Computer for the Geneseo Network
- Printing @ Geneseo
- Software at Geneseo
- Using the Geneseo Virtual Computer Lab
- Wireless at Geneseo

Faculty Resources

- Canvas Self Help Documents
- Communicating With Your Class
- Exam Grading and Scanning
- KnightWeb for Faculty and Advisors
- Resources and Support for Digital Tools
- Technology Tools & Resources for New Faculty
- Zoom for Higher Education at Geneseo

New Employee at Geneseo

- CIT Information for Geneseo Employees
- Claiming your Geneseo Account
- Don't Get Reeled In by Phishing
- Faculty and Staff Accounts
- Google Suite at Geneseo
- LinkedIn Learning Training Library
- Mobile Devices at Geneseo
- myGeneseo Portal
- Printing @ Geneseo
- Requesting CIT Help: JIRA Service Desk
- Software at Geneseo
More Help

For questions, contact the CIT HelpDesk by calling (585) 245-5588, or visiting our online service desk.