Helpful Guides for Remote Learning

- Accessing Your Files Space From Off Campus or a Personal Computer
- Canvas Self Help Documents
- Communicating With Your Class
- Google Hangout Meet
- LinkedIn Learning Training Library
- Remoting into a Desktop at Geneseo from Home (macOS)
- Remoting into a Desktop at Geneseo from Home (Windows)
- Requesting CIT Help: JIRA Service Desk
- Slack - Private, Persistent, Real Time Chat
- Student Options for Learning without Access to Printers
- Suggestions for Poor Wi-Fi Service
- Using the Geneseo Virtual Computer Lab
- Virtual Private Networking (VPN)
- Zoom for Higher Education at Geneseo

New Student at Geneseo

- Digital Resources for the New Geneseo Student
- Don’t Get Reeled In by Phishing
- Gaming Consoles, Rokus and Apple TVs, TVs and Network Appliances in ResNet
- Get Connected - Technology Resources for New Students
- Google Suite at Geneseo
- KnightWeb Registration
- LinkedIn Learning Training Library
- Mobile Devices at Geneseo
- myGeneseo Portal
- Preparing your Personal Computer for the Geneseo Network
- Printing @ Geneseo
- Software at Geneseo
- Using the Geneseo Virtual Computer Lab
- Wireless at Geneseo

Faculty Resources

- Canvas Self Help Documents
- Communicating With Your Class
- Exam Grading and Scanning
- KnightWeb for Faculty and Advisors
- Resources and Support for Digital Tools
- Technology Support for Faculty and Undergraduate Research
- Technology Tools & Resources for New Faculty
- Zoom for Higher Education at Geneseo

New Employee at Geneseo

- CIT Information for Geneseo Employees
- Don’t Get Reeled In by Phishing
- Faculty and Staff Accounts
- Google Suite at Geneseo
- LinkedIn Learning Training Library
- Mobile Devices at Geneseo
- myGeneseo Portal
- Printing @ Geneseo
- Requesting CIT Help: JIRA Service Desk
- Software at Geneseo
More Help

For questions, contact the CIT HelpDesk by calling (585) 245-5588, or visiting our online service desk.