Search Self-Help

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Self Help guides are designed to assist users in getting started with CIT services and supported applications. This page includes the most frequently used guides for faculty, staff, and students. To browse the entire list of guides, visit the CIT Self Help Index. If you're looking to dive deeper on a topic, consider taking a course from LinkedIn Learning.

Staying Informed: CIT Information and News

New Student at Geneseo

- Digital Resources for the New Geneseo Student
- Don't Get Reeled In by Phishing
- Gaming Consoles, Rokus and Apple TVs, TVs and Network Appliances in ResNet
- Get Connected - Technology Resources for New Students
- Google Suite at Geneseo
- KnightWeb Registration
- LinkedIn Learning Training Library
- Mobile Devices at Geneseo
- myGeneseo Portal
- Preparing your Personal Computer for the Geneseo Network
- Printing @ Geneseo
- Software at Geneseo
- Using the Geneseo Virtual Computer Lab
- Wireless at Geneseo

New Employee at Geneseo

- CIT Information for Geneseo Employees
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- Faculty and Staff Accounts
- Google Suite at Geneseo
- LinkedIn Learning Training Library
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- Printing @ Geneseo
- Requesting CIT Help: JIRA Service Desk
- Software at Geneseo

Faculty Resources

Academic Continuity During Prolonged Closure

- Canvas Self Help Documents
- Communicating With Your Class
- Exam Grading and Scanning
- KnightWeb for Faculty and Advisors
- Resources and Support for Digital Tools
- Technology Support for Faculty and Undergraduate Research
- Technology Tools & Resources for New Faculty
More Help

For questions, contact the CIT HelpDesk by calling (585) 245-5588, or visiting our online service desk.