



Results

Survey 26293

Number of records in this query:	580
Total records in survey:	892
Percentage of total:	65.02%





Field summary for D1

Which of the following best describes your primary role at Geneseo?

Answer	Count	Percentage
Undergraduate Student (U)	566	97.59%
Graduate Student (G)	14	2.41%
Faculty (F)	0	0.00%
Staff (S)	0	0.00%
Emeriti (E)	0	0.00%
Other	0	0.00%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%



Field summary for D4

Do you live on-campus?

Answer	Count	Percentage
Yes (Y)	351	60.52%
No (N)	210	36.21%
No answer	8	1.38%
Not completed or Not displayed	11	1.90%



Field summary for D3

Generally speaking, how comfortable are you with using technology?

Answer	Count	Percentage
Very comfortable (1)	325	56.03%
Somewhat comfortable (2)	228	39.31%
Not very comfortable (3)	20	3.45%
Not at all comfortable (4)	2	0.34%
No answer	5	0.86%
Not completed or Not displayed	0	0.00%



Field summary for D2

Please check all of the following used for your work/studies at Geneseo

Answer	Count	Percentage
Geneseo Email (1)	570	98.28%
Geneseo Wireless (2)	528	91.03%
Banner/Knightweb (3)	494	85.17%
myCourses (4)	565	97.41%
myGeneseo (5)	533	91.90%
Geneseo Network Printer (6)	438	75.52%
Campus File Server (\\files) (7)	191	32.93%
Google Apps at Geneseo (e.g. Calendar, Docs, Groups) (8)	141	24.31%
Creating/Editing Geneseo web pages (Drupal) (9)	32	5.52%
College Computer Labs (College Union, South Hall, Library, etc.) (10)	444	76.55%
Digital Media Lab (11)	64	11.03%
Classroom Technology (e.g. Visualizers, Projection, Smartbox) (12)	251	43.28%
VPN (13)	57	9.83%
Other	8	1.38%



Field summary for CS2(SQ003)

How satisfied are you with?
[Services provided by CIT]

Answer	Count	Percentage
Completely Satisfied (A1)	80	13.79%
Very satisfied (A2)	156	26.90%
Fairly well satisfied (A3)	193	33.28%
Somewhat dissatisfied (A4)	37	6.38%
Very dissatisfied (A5)	17	2.93%
Don't Know/Not Applicable (A6)	69	11.90%
No answer	4	0.69%
Not completed or Not displayed	24	4.14%



Field summary for CS2(SQ002)

How satisfied are you with?
[CIT HelpDesk (South Hall)]

Answer	Count	Percentage
Completely Satisfied (A1)	94	16.21%
Very satisfied (A2)	137	23.62%
Fairly well satisfied (A3)	116	20.00%
Somewhat dissatisfied (A4)	31	5.34%
Very dissatisfied (A5)	9	1.55%
Don't Know/Not Applicable (A6)	166	28.62%
No answer	3	0.52%
Not completed or Not displayed	24	4.14%



Field summary for CS2(SQ004)

How satisfied are you with?
[Technology on campus in general]

Answer	Count	Percentage
Completely Satisfied (A1)	47	8.10%
Very satisfied (A2)	146	25.17%
Fairly well satisfied (A3)	219	37.76%
Somewhat dissatisfied (A4)	105	18.10%
Very dissatisfied (A5)	20	3.45%
Don't Know/Not Applicable (A6)	13	2.24%
No answer	6	1.03%
Not completed or Not displayed	24	4.14%



Field summary for CS2(SQ005)

How satisfied are you with?
[Classroom technology]

Answer	Count	Percentage
Completely Satisfied (A1)	49	8.45%
Very satisfied (A2)	184	31.72%
Fairly well satisfied (A3)	228	39.31%
Somewhat dissatisfied (A4)	60	10.34%
Very dissatisfied (A5)	8	1.38%
Don't Know/Not Applicable (A6)	17	2.93%
No answer	10	1.72%
Not completed or Not displayed	24	4.14%



Field summary for CS2(SQ006)

How satisfied are you with?
[Wireless Network]

Answer	Count	Percentage
Completely Satisfied (A1)	28	4.83%
Very satisfied (A2)	81	13.97%
Fairly well satisfied (A3)	163	28.10%
Somewhat dissatisfied (A4)	169	29.14%
Very dissatisfied (A5)	102	17.59%
Don't Know/Not Applicable (A6)	8	1.38%
No answer	5	0.86%
Not completed or Not displayed	24	4.14%



Field summary for CS2(SQ007)

How satisfied are you with?
[Internet Service]

Answer	Count	Percentage
Completely Satisfied (A1)	35	6.03%
Very satisfied (A2)	102	17.59%
Fairly well satisfied (A3)	169	29.14%
Somewhat dissatisfied (A4)	155	26.72%
Very dissatisfied (A5)	78	13.45%
Don't Know/Not Applicable (A6)	13	2.24%
No answer	4	0.69%
Not completed or Not displayed	24	4.14%



Field summary for CS2(SQ001)

How satisfied are you with?
[CIT in general]

Answer	Count	Percentage
Completely Satisfied (A1)	54	9.31%
Very satisfied (A2)	161	27.76%
Fairly well satisfied (A3)	230	39.66%
Somewhat dissatisfied (A4)	58	10.00%
Very dissatisfied (A5)	9	1.55%
Don't Know/Not Applicable (A6)	40	6.90%
No answer	4	0.69%
Not completed or Not displayed	24	4.14%



Field summary for E1(1)

How frequently do you access your Geneseo email?
[WebMail]

Answer	Count	Percentage
Several times a day (A)	408	70.34%
Daily (F)	64	11.03%
Weekly (S)	19	3.28%
Rarely (R)	25	4.31%
Never (N)	14	2.41%
Don't Know/Not Applicable (D)	14	2.41%
No answer	2	0.34%
Not completed or Not displayed	34	5.86%



Field summary for E1(2)

How frequently do you access your Geneseo email?
[myGeneseo]

Answer	Count	Percentage
Several times a day (A)	267	46.03%
Daily (F)	117	20.17%
Weekly (S)	80	13.79%
Rarely (R)	47	8.10%
Never (N)	19	3.28%
Don't Know/Not Applicable (D)	8	1.38%
No answer	8	1.38%
Not completed or Not displayed	34	5.86%



Field summary for E1(3)

How frequently do you access your Geneseo email?
[Thunderbird]

Answer	Count	Percentage
Several times a day (A)	24	4.14%
Daily (F)	2	0.34%
Weekly (S)	2	0.34%
Rarely (R)	12	2.07%
Never (N)	221	38.10%
Don't Know/Not Applicable (D)	267	46.03%
No answer	18	3.10%
Not completed or Not displayed	34	5.86%



Field summary for E1(4)

How frequently do you access your Geneseo email?
[MacMail]

Answer	Count	Percentage
Several times a day (A)	38	6.55%
Daily (F)	8	1.38%
Weekly (S)	6	1.03%
Rarely (R)	9	1.55%
Never (N)	213	36.72%
Don't Know/Not Applicable (D)	252	43.45%
No answer	20	3.45%
Not completed or Not displayed	34	5.86%



Field summary for E1(5)

How frequently do you access your Geneseo email?
[Mobile Device]

Answer	Count	Percentage
Several times a day (A)	142	24.48%
Daily (F)	40	6.90%
Weekly (S)	27	4.66%
Rarely (R)	41	7.07%
Never (N)	132	22.76%
Don't Know/Not Applicable (D)	150	25.86%
No answer	14	2.41%
Not completed or Not displayed	34	5.86%



Field summary for E2(1)

How satisfied are you with the following aspects of Geneseo Email services?
[Ease of use]

Answer	Count	Percentage
Completely Satisfied (s1)	189	32.59%
Very satisfied (s2)	193	33.28%
Fairly well satisfied (s3)	124	21.38%
Somewhat dissatisfied (s4)	25	4.31%
Very dissatisfied (s5)	6	1.03%
Don't Know/Not Applicable (s6)	9	1.55%
No answer	0	0.00%
Not completed or Not displayed	34	5.86%



Field summary for E2(2)

How satisfied are you with the following aspects of Geneseo Email services?
[Reliability]

Answer	Count	Percentage
Completely Satisfied (s1)	141	24.31%
Very satisfied (s2)	180	31.03%
Fairly well satisfied (s3)	161	27.76%
Somewhat dissatisfied (s4)	42	7.24%
Very dissatisfied (s5)	10	1.72%
Don't Know/Not Applicable (s6)	11	1.90%
No answer	1	0.17%
Not completed or Not displayed	34	5.86%



Field summary for E2(3)

How satisfied are you with the following aspects of Geneseo Email services?
[Features]

Answer	Count	Percentage
Completely Satisfied (s1)	129	22.24%
Very satisfied (s2)	154	26.55%
Fairly well satisfied (s3)	188	32.41%
Somewhat dissatisfied (s4)	51	8.79%
Very dissatisfied (s5)	7	1.21%
Don't Know/Not Applicable (s6)	17	2.93%
No answer	0	0.00%
Not completed or Not displayed	34	5.86%



Field summary for E2(4)

How satisfied are you with the following aspects of Geneseo Email services?
[Storage space]

Answer	Count	Percentage
Completely Satisfied (s1)	126	21.72%
Very satisfied (s2)	143	24.66%
Fairly well satisfied (s3)	140	24.14%
Somewhat dissatisfied (s4)	89	15.34%
Very dissatisfied (s5)	32	5.52%
Don't Know/Not Applicable (s6)	15	2.59%
No answer	1	0.17%
Not completed or Not displayed	34	5.86%



Field summary for E2(5)

How satisfied are you with the following aspects of Geneseo Email services?
[Speed/Reliability]

Answer	Count	Percentage
Completely Satisfied (s1)	123	21.21%
Very satisfied (s2)	158	27.24%
Fairly well satisfied (s3)	165	28.45%
Somewhat dissatisfied (s4)	66	11.38%
Very dissatisfied (s5)	19	3.28%
Don't Know/Not Applicable (s6)	13	2.24%
No answer	2	0.34%
Not completed or Not displayed	34	5.86%



Field summary for E2(6)

How satisfied are you with the following aspects of Geneseo Email services?
[Overall]

Answer	Count	Percentage
Completely Satisfied (s1)	117	20.17%
Very satisfied (s2)	188	32.41%
Fairly well satisfied (s3)	190	32.76%
Somewhat dissatisfied (s4)	34	5.86%
Very dissatisfied (s5)	7	1.21%
Don't Know/Not Applicable (s6)	9	1.55%
No answer	1	0.17%
Not completed or Not displayed	34	5.86%



Field summary for GS1

Which of the following CIT support communication channels do you follow?

Answer	Count	Percentage
Email (SQ001)	371	63.97%
NewsBytes (SQ002)	29	5.00%
CIT Homepage (SQ003)	75	12.93%
Status (SQ004)	22	3.79%
Facebook (SQ005)	87	15.00%
Twitter (SQ006)	39	6.72%
Other	8	1.38%



Field summary for GS1A

What is the best way for CIT to communicate with you?

Answer	Count	Percentage
Answer	477	82.24%
No answer	63	10.86%
Not completed or Not displayed	40	6.90%



Field summary for GS2(1)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Ability to get through to a person]

Answer	Count	Percentage
Completely Satisfied (1)	117	20.17%
Very satisfied (2)	140	24.14%
Fairly well satisfied (3)	95	16.38%
Somewhat dissatisfied (4)	22	3.79%
Very dissatisfied (5)	3	0.52%
Don't Know/Not Applicable (6)	162	27.93%
No answer	1	0.17%
Not completed or Not displayed	40	6.90%



Field summary for GS2(3)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Ability to solve a problem]

Answer	Count	Percentage
Completely Satisfied (1)	89	15.34%
Very satisfied (2)	128	22.07%
Fairly well satisfied (3)	108	18.62%
Somewhat dissatisfied (4)	38	6.55%
Very dissatisfied (5)	20	3.45%
Don't Know/Not Applicable (6)	156	26.90%
No answer	1	0.17%
Not completed or Not displayed	40	6.90%



Field summary for GS2(4)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Problem escalation]

Answer	Count	Percentage
Completely Satisfied (1)	65	11.21%
Very satisfied (2)	94	16.21%
Fairly well satisfied (3)	113	19.48%
Somewhat dissatisfied (4)	29	5.00%
Very dissatisfied (5)	7	1.21%
Don't Know/Not Applicable (6)	229	39.48%
No answer	3	0.52%
Not completed or Not displayed	40	6.90%



Field summary for GS2(6)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Overall satisfaction]

Answer	Count	Percentage
Completely Satisfied (1)	86	14.83%
Very satisfied (2)	138	23.79%
Fairly well satisfied (3)	125	21.55%
Somewhat dissatisfied (4)	31	5.34%
Very dissatisfied (5)	9	1.55%
Don't Know/Not Applicable (6)	150	25.86%
No answer	1	0.17%
Not completed or Not displayed	40	6.90%



Field summary for C1

Do you use Geneseo's Google Calendar to plan and schedule your Geneseo meetings and work?

Answer	Count	Percentage
Yes (Y)	28	4.83%
No (N)	511	88.10%
No answer	1	0.17%
Not completed or Not displayed	40	6.90%



Field summary for C2(1)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Setting up meetings]

Answer	Count	Percentage
Completely Satisfied (s1)	10	1.72%
Very satisfied (s2)	9	1.55%
Fairly well satisfied (s3)	3	0.52%
Somewhat dissatisfied (s4)	1	0.17%
Very dissatisfied (s5)	0	0.00%
Don't Know/Not Applicable (s6)	3	0.52%
No answer	12	2.07%
Not completed or Not displayed	542	93.45%



Field summary for C2(2)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Sharing calendar with others]

Answer	Count	Percentage
Completely Satisfied (s1)	6	1.03%
Very satisfied (s2)	9	1.55%
Fairly well satisfied (s3)	5	0.86%
Somewhat dissatisfied (s4)	1	0.17%
Very dissatisfied (s5)	0	0.00%
Don't Know/Not Applicable (s6)	6	1.03%
No answer	11	1.90%
Not completed or Not displayed	542	93.45%



Field summary for C2(3)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Managing other calendars]

Answer	Count	Percentage
Completely Satisfied (s1)	7	1.21%
Very satisfied (s2)	7	1.21%
Fairly well satisfied (s3)	7	1.21%
Somewhat dissatisfied (s4)	1	0.17%
Very dissatisfied (s5)	0	0.00%
Don't Know/Not Applicable (s6)	5	0.86%
No answer	11	1.90%
Not completed or Not displayed	542	93.45%



Field summary for C2(4)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Mobile device performance]

Answer	Count	Percentage
Completely Satisfied (s1)	6	1.03%
Very satisfied (s2)	7	1.21%
Fairly well satisfied (s3)	5	0.86%
Somewhat dissatisfied (s4)	0	0.00%
Very dissatisfied (s5)	0	0.00%
Don't Know/Not Applicable (s6)	9	1.55%
No answer	11	1.90%
Not completed or Not displayed	542	93.45%



Field summary for C2(5)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Google Calendar overall]

Answer	Count	Percentage
Completely Satisfied (s1)	9	1.55%
Very satisfied (s2)	9	1.55%
Fairly well satisfied (s3)	7	1.21%
Somewhat dissatisfied (s4)	1	0.17%
Very dissatisfied (s5)	0	0.00%
Don't Know/Not Applicable (s6)	1	0.17%
No answer	11	1.90%
Not completed or Not displayed	542	93.45%



Field summary for C3

What would increase your satisfaction with calendaring at Geneseo?

Answer	Count	Percentage
Answer	15	2.59%
No answer	23	3.97%
Not completed or Not displayed	542	93.45%



Field summary for C4

Why don't you use Geneseo's Google calendar?

Answer	Count	Percentage
I use another calendar on my computer (SQ001)	139	23.97%
I use another calendar on my mobile device (SQ002)	114	19.66%
I use a paper calendar (SQ003)	235	40.52%
I wasn't aware of Geneseo's Google calendar (SQ004)	247	42.59%
Not interested (SQ005)	76	13.10%
Other	9	1.55%



Field summary for M1

Do you use a mobile device for Geneseo work or study?

Answer	Count	Percentage
Yes (Y)	206	35.52%
No (N)	326	56.21%
No answer	2	0.34%
Not completed or Not displayed	46	7.93%



Field summary for M2(1)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Android phone]

Answer	Count	Percentage
Currently Use (1)	73	12.59%
Intend to use within six months (2)	2	0.34%
Not intending to use (3)	50	8.62%
Don't know/Not Applicable (4)	26	4.48%
No answer	59	10.17%
Not completed or Not displayed	370	63.79%



Field summary for M2(2)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Android tablet]

Answer	Count	Percentage
Currently Use (1)	5	0.86%
Intend to use within six months (2)	1	0.17%
Not intending to use (3)	85	14.66%
Don't know/Not Applicable (4)	39	6.72%
No answer	80	13.79%
Not completed or Not displayed	370	63.79%



Field summary for M2(3)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Blackberry]

Answer	Count	Percentage
Currently Use (1)	16	2.76%
Intend to use within six months (2)	0	0.00%
Not intending to use (3)	84	14.48%
Don't know/Not Applicable (4)	37	6.38%
No answer	73	12.59%
Not completed or Not displayed	370	63.79%



Field summary for M2(4)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[iPhone]

Answer	Count	Percentage
Currently Use (1)	73	12.59%
Intend to use within six months (2)	11	1.90%
Not intending to use (3)	53	9.14%
Don't know/Not Applicable (4)	26	4.48%
No answer	47	8.10%
Not completed or Not displayed	370	63.79%



Field summary for M2(5)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[iPad]

Answer	Count	Percentage
Currently Use (1)	20	3.45%
Intend to use within six months (2)	10	1.72%
Not intending to use (3)	68	11.72%
Don't know/Not Applicable (4)	39	6.72%
No answer	73	12.59%
Not completed or Not displayed	370	63.79%



Field summary for M2(6)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[iPod Touch]

Answer	Count	Percentage
Currently Use (1)	71	12.24%
Intend to use within six months (2)	5	0.86%
Not intending to use (3)	50	8.62%
Don't know/Not Applicable (4)	22	3.79%
No answer	62	10.69%
Not completed or Not displayed	370	63.79%



Field summary for M2(7)

Which of the following mobile devices do you currently use or intend to use within the next six months?

[Kindle]

Answer	Count	Percentage
Currently Use (1)	20	3.45%
Intend to use within six months (2)	7	1.21%
Not intending to use (3)	76	13.10%
Don't know/Not Applicable (4)	34	5.86%
No answer	73	12.59%
Not completed or Not displayed	370	63.79%



Field summary for M2(8)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[PalmOS device]

Answer	Count	Percentage
Currently Use (1)	1	0.17%
Intend to use within six months (2)	1	0.17%
Not intending to use (3)	88	15.17%
Don't know/Not Applicable (4)	39	6.72%
No answer	81	13.97%
Not completed or Not displayed	370	63.79%



Field summary for M2(9)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[WebOS device]

Answer	Count	Percentage
Currently Use (1)	1	0.17%
Intend to use within six months (2)	1	0.17%
Not intending to use (3)	87	15.00%
Don't know/Not Applicable (4)	40	6.90%
No answer	81	13.97%
Not completed or Not displayed	370	63.79%



Field summary for M2(10)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Windows Mobile device]

Answer	Count	Percentage
Currently Use (1)	4	0.69%
Intend to use within six months (2)	2	0.34%
Not intending to use (3)	86	14.83%
Don't know/Not Applicable (4)	37	6.38%
No answer	81	13.97%
Not completed or Not displayed	370	63.79%



Field summary for M2 (11)

Which of the following mobile devices do you currently use or intend to use within the next six months?

[Other]

Answer	Count	Percentage
Currently Use (1)	11	1.90%
Intend to use within six months (2)	1	0.17%
Not intending to use (3)	66	11.38%
Don't know/Not Applicable (4)	41	7.07%
No answer	91	15.69%
Not completed or Not displayed	370	63.79%



Field summary for M3

How much time do you spend using a mobile device during a day?

Answer	Count	Percentage
Less than 15 minutes a day (3)	7	1.21%
15 minutes to 45 minutes a day (4)	55	9.48%
45 minutes to 90 minutes a day (5)	67	11.55%
More than 90 minutes a day (6)	77	13.28%
No answer	4	0.69%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ001)

How satisfied are you with using the following with your mobile device?
[Email]

Answer	Count	Percentage
Completely Satisfied (A1)	83	14.31%
Very satisfied (A2)	46	7.93%
Fairly well satisfied (A3)	36	6.21%
Somewhat dissatisfied (A4)	18	3.10%
Very dissatisfied (A5)	10	1.72%
Don't Know/Not Applicable (A6)	10	1.72%
No answer	7	1.21%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ002)

How satisfied are you with using the following with your mobile device?
[Calendar]

Answer	Count	Percentage
Completely Satisfied (A1)	66	11.38%
Very satisfied (A2)	38	6.55%
Fairly well satisfied (A3)	20	3.45%
Somewhat dissatisfied (A4)	4	0.69%
Very dissatisfied (A5)	1	0.17%
Don't Know/Not Applicable (A6)	73	12.59%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ003)

How satisfied are you with using the following with your mobile device?
[Class Schedule]

Answer	Count	Percentage
Completely Satisfied (A1)	49	8.45%
Very satisfied (A2)	29	5.00%
Fairly well satisfied (A3)	39	6.72%
Somewhat dissatisfied (A4)	14	2.41%
Very dissatisfied (A5)	5	0.86%
Don't Know/Not Applicable (A6)	65	11.21%
No answer	9	1.55%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ004)

How satisfied are you with using the following with your mobile device?
[myCourses]

Answer	Count	Percentage
Completely Satisfied (A1)	35	6.03%
Very satisfied (A2)	25	4.31%
Fairly well satisfied (A3)	48	8.28%
Somewhat dissatisfied (A4)	35	6.03%
Very dissatisfied (A5)	27	4.66%
Don't Know/Not Applicable (A6)	33	5.69%
No answer	7	1.21%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ005)

How satisfied are you with using the following with your mobile device?
[myGeneseo]

Answer	Count	Percentage
Completely Satisfied (A1)	37	6.38%
Very satisfied (A2)	34	5.86%
Fairly well satisfied (A3)	58	10.00%
Somewhat dissatisfied (A4)	26	4.48%
Very dissatisfied (A5)	13	2.24%
Don't Know/Not Applicable (A6)	33	5.69%
No answer	9	1.55%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ006)

How satisfied are you with using the following with your mobile device?
[KnightWeb]

Answer	Count	Percentage
Completely Satisfied (A1)	31	5.34%
Very satisfied (A2)	30	5.17%
Fairly well satisfied (A3)	42	7.24%
Somewhat dissatisfied (A4)	30	5.17%
Very dissatisfied (A5)	17	2.93%
Don't Know/Not Applicable (A6)	52	8.97%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ007)

How satisfied are you with using the following with your mobile device?
[Bus Schedule]

Answer	Count	Percentage
Completely Satisfied (A1)	22	3.79%
Very satisfied (A2)	25	4.31%
Fairly well satisfied (A3)	30	5.17%
Somewhat dissatisfied (A4)	10	1.72%
Very dissatisfied (A5)	17	2.93%
Don't Know/Not Applicable (A6)	96	16.55%
No answer	10	1.72%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ008)

How satisfied are you with using the following with your mobile device?
[Geneseo web pages]

Answer	Count	Percentage
Completely Satisfied (A1)	34	5.86%
Very satisfied (A2)	31	5.34%
Fairly well satisfied (A3)	50	8.62%
Somewhat dissatisfied (A4)	19	3.28%
Very dissatisfied (A5)	5	0.86%
Don't Know/Not Applicable (A6)	63	10.86%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ009)

How satisfied are you with using the following with your mobile device?
[Campus Map]

Answer	Count	Percentage
Completely Satisfied (A1)	28	4.83%
Very satisfied (A2)	21	3.62%
Fairly well satisfied (A3)	22	3.79%
Somewhat dissatisfied (A4)	6	1.03%
Very dissatisfied (A5)	8	1.38%
Don't Know/Not Applicable (A6)	117	20.17%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M4(SQ010)

How satisfied are you with using the following with your mobile device?
[Directory]

Answer	Count	Percentage
Completely Satisfied (A1)	28	4.83%
Very satisfied (A2)	28	4.83%
Fairly well satisfied (A3)	21	3.62%
Somewhat dissatisfied (A4)	7	1.21%
Very dissatisfied (A5)	8	1.38%
Don't Know/Not Applicable (A6)	110	18.97%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M5(1)

Please rate the importance of having the following available on your smart phone or other mobile device
[Email]

Answer	Count	Percentage
Must have (1)	159	27.41%
Very important (2)	25	4.31%
Somewhat important (3)	11	1.90%
Not very important (4)	3	0.52%
Not important at all (5)	1	0.17%
Don't Know/Not Applicable (6)	4	0.69%
No answer	7	1.21%
Not completed or Not displayed	370	63.79%



Field summary for M5(2)

Please rate the importance of having the following available on your smart phone or other mobile device
[Calendar]

Answer	Count	Percentage
Must have (1)	86	14.83%
Very important (2)	33	5.69%
Somewhat important (3)	29	5.00%
Not very important (4)	15	2.59%
Not important at all (5)	16	2.76%
Don't Know/Not Applicable (6)	22	3.79%
No answer	9	1.55%
Not completed or Not displayed	370	63.79%



Field summary for M5(3)

Please rate the importance of having the following available on your smart phone or other mobile device
[Class schedules]

Answer	Count	Percentage
Must have (1)	62	10.69%
Very important (2)	46	7.93%
Somewhat important (3)	45	7.76%
Not very important (4)	25	4.31%
Not important at all (5)	10	1.72%
Don't Know/Not Applicable (6)	15	2.59%
No answer	7	1.21%
Not completed or Not displayed	370	63.79%



Field summary for M5(4)

Please rate the importance of having the following available on your smart phone or other mobile device
[MyCourses]

Answer	Count	Percentage
Must have (1)	86	14.83%
Very important (2)	58	10.00%
Somewhat important (3)	30	5.17%
Not very important (4)	13	2.24%
Not important at all (5)	6	1.03%
Don't Know/Not Applicable (6)	9	1.55%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M5(5)

Please rate the importance of having the following available on your smart phone or other mobile device
[myGeneseo]

Answer	Count	Percentage
Must have (1)	78	13.45%
Very important (2)	50	8.62%
Somewhat important (3)	40	6.90%
Not very important (4)	16	2.76%
Not important at all (5)	8	1.38%
Don't Know/Not Applicable (6)	11	1.90%
No answer	7	1.21%
Not completed or Not displayed	370	63.79%



Field summary for M5(6)

Please rate the importance of having the following available on your smart phone or other mobile device
[KnightWeb]

Answer	Count	Percentage
Must have (1)	66	11.38%
Very important (2)	48	8.28%
Somewhat important (3)	47	8.10%
Not very important (4)	16	2.76%
Not important at all (5)	8	1.38%
Don't Know/Not Applicable (6)	17	2.93%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M5(7)

Please rate the importance of having the following available on your smart phone or other mobile device
[Bus schedules]

Answer	Count	Percentage
Must have (1)	51	8.79%
Very important (2)	27	4.66%
Somewhat important (3)	51	8.79%
Not very important (4)	20	3.45%
Not important at all (5)	24	4.14%
Don't Know/Not Applicable (6)	29	5.00%
No answer	8	1.38%
Not completed or Not displayed	370	63.79%



Field summary for M5(8)

Please rate the importance of having the following available on your smart phone or other mobile device
[Geneseo web pages]

Answer	Count	Percentage
Must have (1)	35	6.03%
Very important (2)	27	4.66%
Somewhat important (3)	69	11.90%
Not very important (4)	27	4.66%
Not important at all (5)	24	4.14%
Don't Know/Not Applicable (6)	19	3.28%
No answer	9	1.55%
Not completed or Not displayed	370	63.79%



Field summary for M5(9)

Please rate the importance of having the following available on your smart phone or other mobile device
[Campus Map]

Answer	Count	Percentage
Must have (1)	21	3.62%
Very important (2)	17	2.93%
Somewhat important (3)	50	8.62%
Not very important (4)	40	6.90%
Not important at all (5)	46	7.93%
Don't Know/Not Applicable (6)	27	4.66%
No answer	9	1.55%
Not completed or Not displayed	370	63.79%



Field summary for M5(10)

Please rate the importance of having the following available on your smart phone or other mobile device
[Directory]

Answer	Count	Percentage
Must have (1)	26	4.48%
Very important (2)	25	4.31%
Somewhat important (3)	55	9.48%
Not very important (4)	36	6.21%
Not important at all (5)	27	4.66%
Don't Know/Not Applicable (6)	31	5.34%
No answer	10	1.72%
Not completed or Not displayed	370	63.79%



Field summary for M6

What other resource/service would you like Geneseo to provide for your mobile device?

Answer	Count	Percentage
Answer	65	11.21%
No answer	145	25.00%
Not completed or Not displayed	370	63.79%



Field summary for M7

Do you intend to use any of the following mobile devices in the next six months?

Answer	Count	Percentage
Android Phone (SQ001)	31	5.34%
Android Tablet (SQ002)	0	0.00%
Blackberry (SQ003)	9	1.55%
iPad (SQ004)	16	2.76%
iPhone (SQ005)	48	8.28%
Kindle (SQ006)	18	3.10%
PalmOS device (SQ007)	1	0.17%
WebOS device (SQ008)	1	0.17%
Windows Mobile (SQ009)	3	0.52%
Other	13	2.24%