



Results

Survey 26293

Number of records in this query:	165
Total records in survey:	892
Percentage of total:	18.50%





Field summary for D1

Which of the following best describes your primary role at Geneseo?

Answer	Count	Percentage
Undergraduate Student (U)	0	0.00%
Graduate Student (G)	0	0.00%
Faculty (F)	0	0.00%
Staff (S)	165	100.00%
Emeriti (E)	0	0.00%
Other	0	0.00%
No answer	0	0.00%
Not completed or Not displayed	0	0.00%



Field summary for D4

Do you live on-campus?

Answer	Count	Percentage
Yes (Y)	0	0.00%
No (N)	0	0.00%
No answer	13	7.88%
Not completed or Not displayed	152	92.12%



Field summary for D3

Generally speaking, how comfortable are you with using technology?

Answer	Count	Percentage
Very comfortable (1)	82	49.70%
Somewhat comfortable (2)	76	46.06%
Not very comfortable (3)	6	3.64%
Not at all comfortable (4)	0	0.00%
No answer	1	0.61%
Not completed or Not displayed	0	0.00%



Field summary for D2

Please check all of the following used for your work/studies at Geneseo

Answer	Count	Percentage
Geneseo Email (1)	165	100.00%
Geneseo Wireless (2)	107	64.85%
Banner/Knightweb (3)	108	65.45%
myCourses (4)	68	41.21%
myGeneseo (5)	115	69.70%
Geneseo Network Printer (6)	125	75.76%
Campus File Server (\\files) (7)	117	70.91%
Google Apps at Geneseo (e.g. Calendar, Docs, Groups) (8)	127	76.97%
Creating/Editing Geneseo web pages (Drupal) (9)	66	40.00%
College Computer Labs (College Union, South Hall, Library, etc.) (10)	15	9.09%
Digital Media Lab (11)	5	3.03%
Classroom Technology (e.g. Visualizers, Projection, Smartbox) (12)	29	17.58%
VPN (13)	48	29.09%
Other	6	3.64%



Field summary for CS1(CS4)

How satisfied are you with?
[Services provided by CIT]

Answer	Count	Percentage
Completely Satisfied (s1)	70	42.42%
Very satisfied (s2)	61	36.97%
Fairly well satisfied (s3)	20	12.12%
Somewhat dissatisfied (s4)	5	3.03%
Very dissatisfied (s5)	1	0.61%
Don't know/Not Applicable (s6)	1	0.61%
No answer	3	1.82%
Not completed or Not displayed	4	2.42%



Field summary for CS1 (CS2)

How satisfied are you with?
[Your TSP]

Answer	Count	Percentage
Completely Satisfied (s1)	84	50.91%
Very satisfied (s2)	37	22.42%
Fairly well satisfied (s3)	10	6.06%
Somewhat dissatisfied (s4)	4	2.42%
Very dissatisfied (s5)	1	0.61%
Don't know/Not Applicable (s6)	14	8.48%
No answer	11	6.67%
Not completed or Not displayed	4	2.42%



Field summary for CS1 (CS3)

How satisfied are you with?
[CIT HelpDesk (x5588)]

Answer	Count	Percentage
Completely Satisfied (s1)	50	30.30%
Very satisfied (s2)	51	30.91%
Fairly well satisfied (s3)	35	21.21%
Somewhat dissatisfied (s4)	9	5.45%
Very dissatisfied (s5)	0	0.00%
Don't know/Not Applicable (s6)	9	5.45%
No answer	7	4.24%
Not completed or Not displayed	4	2.42%



Field summary for CS1 (CS5)

How satisfied are you with?
[Technology on campus in general]

Answer	Count	Percentage
Completely Satisfied (s1)	55	33.33%
Very satisfied (s2)	61	36.97%
Fairly well satisfied (s3)	31	18.79%
Somewhat dissatisfied (s4)	1	0.61%
Very dissatisfied (s5)	3	1.82%
Don't know/Not Applicable (s6)	6	3.64%
No answer	4	2.42%
Not completed or Not displayed	4	2.42%



Field summary for CS1 (CS6)

How satisfied are you with?
[Classroom technology]

Answer	Count	Percentage
Completely Satisfied (s1)	10	6.06%
Very satisfied (s2)	25	15.15%
Fairly well satisfied (s3)	16	9.70%
Somewhat dissatisfied (s4)	4	2.42%
Very dissatisfied (s5)	2	1.21%
Don't know/Not Applicable (s6)	89	53.94%
No answer	15	9.09%
Not completed or Not displayed	4	2.42%



Field summary for CS1 (CS7)

How satisfied are you with?
[Wireless Network]

Answer	Count	Percentage
Completely Satisfied (s1)	49	29.70%
Very satisfied (s2)	51	30.91%
Fairly well satisfied (s3)	28	16.97%
Somewhat dissatisfied (s4)	5	3.03%
Very dissatisfied (s5)	1	0.61%
Don't know/Not Applicable (s6)	18	10.91%
No answer	9	5.45%
Not completed or Not displayed	4	2.42%



Field summary for CS1 (CS8)

How satisfied are you with?
[Internet service]

Answer	Count	Percentage
Completely Satisfied (s1)	66	40.00%
Very satisfied (s2)	68	41.21%
Fairly well satisfied (s3)	18	10.91%
Somewhat dissatisfied (s4)	3	1.82%
Very dissatisfied (s5)	1	0.61%
Don't know/Not Applicable (s6)	1	0.61%
No answer	4	2.42%
Not completed or Not displayed	4	2.42%



Field summary for CS1(CS1)

How satisfied are you with?
[CIT in general]

Answer	Count	Percentage
Completely Satisfied (s1)	60	36.36%
Very satisfied (s2)	74	44.85%
Fairly well satisfied (s3)	19	11.52%
Somewhat dissatisfied (s4)	3	1.82%
Very dissatisfied (s5)	1	0.61%
Don't know/Not Applicable (s6)	1	0.61%
No answer	3	1.82%
Not completed or Not displayed	4	2.42%



Field summary for E1(1)

How frequently do you access your Geneseo email?
[WebMail]

Answer	Count	Percentage
Several times a day (A)	61	36.97%
Daily (F)	24	14.55%
Weekly (S)	22	13.33%
Rarely (R)	35	21.21%
Never (N)	5	3.03%
Don't Know/Not Applicable (D)	2	1.21%
No answer	9	5.45%
Not completed or Not displayed	7	4.24%



Field summary for E1(2)

How frequently do you access your Geneseo email?
[myGeneseo]

Answer	Count	Percentage
Several times a day (A)	21	12.73%
Daily (F)	25	15.15%
Weekly (S)	33	20.00%
Rarely (R)	34	20.61%
Never (N)	10	6.06%
Don't Know/Not Applicable (D)	12	7.27%
No answer	23	13.94%
Not completed or Not displayed	7	4.24%



Field summary for E1(3)

How frequently do you access your Geneseo email?
[Thunderbird]

Answer	Count	Percentage
Several times a day (A)	101	61.21%
Daily (F)	8	4.85%
Weekly (S)	0	0.00%
Rarely (R)	4	2.42%
Never (N)	12	7.27%
Don't Know/Not Applicable (D)	21	12.73%
No answer	12	7.27%
Not completed or Not displayed	7	4.24%



Field summary for E1(4)

How frequently do you access your Geneseo email?
[MacMail]

Answer	Count	Percentage
Several times a day (A)	15	9.09%
Daily (F)	0	0.00%
Weekly (S)	0	0.00%
Rarely (R)	1	0.61%
Never (N)	39	23.64%
Don't Know/Not Applicable (D)	73	44.24%
No answer	30	18.18%
Not completed or Not displayed	7	4.24%



Field summary for E1(5)

How frequently do you access your Geneseo email?
[Mobile Device]

Answer	Count	Percentage
Several times a day (A)	32	19.39%
Daily (F)	16	9.70%
Weekly (S)	6	3.64%
Rarely (R)	8	4.85%
Never (N)	32	19.39%
Don't Know/Not Applicable (D)	39	23.64%
No answer	25	15.15%
Not completed or Not displayed	7	4.24%



Field summary for E2(1)

How satisfied are you with the following aspects of Geneseo Email services?
[Ease of use]

Answer	Count	Percentage
Completely Satisfied (s1)	51	30.91%
Very satisfied (s2)	81	49.09%
Fairly well satisfied (s3)	19	11.52%
Somewhat dissatisfied (s4)	4	2.42%
Very dissatisfied (s5)	1	0.61%
Don't Know/Not Applicable (s6)	0	0.00%
No answer	2	1.21%
Not completed or Not displayed	7	4.24%



Field summary for E2(2)

How satisfied are you with the following aspects of Geneseo Email services?
[Reliability]

Answer	Count	Percentage
Completely Satisfied (s1)	49	29.70%
Very satisfied (s2)	80	48.48%
Fairly well satisfied (s3)	21	12.73%
Somewhat dissatisfied (s4)	3	1.82%
Very dissatisfied (s5)	1	0.61%
Don't Know/Not Applicable (s6)	0	0.00%
No answer	4	2.42%
Not completed or Not displayed	7	4.24%



Field summary for E2(3)

How satisfied are you with the following aspects of Geneseo Email services?
[Features]

Answer	Count	Percentage
Completely Satisfied (s1)	40	24.24%
Very satisfied (s2)	66	40.00%
Fairly well satisfied (s3)	37	22.42%
Somewhat dissatisfied (s4)	7	4.24%
Very dissatisfied (s5)	5	3.03%
Don't Know/Not Applicable (s6)	0	0.00%
No answer	3	1.82%
Not completed or Not displayed	7	4.24%



Field summary for E2(4)

How satisfied are you with the following aspects of Geneseo Email services?
[Storage space]

Answer	Count	Percentage
Completely Satisfied (s1)	35	21.21%
Very satisfied (s2)	47	28.48%
Fairly well satisfied (s3)	36	21.82%
Somewhat dissatisfied (s4)	29	17.58%
Very dissatisfied (s5)	9	5.45%
Don't Know/Not Applicable (s6)	0	0.00%
No answer	2	1.21%
Not completed or Not displayed	7	4.24%



Field summary for E2(5)

How satisfied are you with the following aspects of Geneseo Email services?
[Speed/Reliability]

Answer	Count	Percentage
Completely Satisfied (s1)	43	26.06%
Very satisfied (s2)	79	47.88%
Fairly well satisfied (s3)	26	15.76%
Somewhat dissatisfied (s4)	9	5.45%
Very dissatisfied (s5)	0	0.00%
Don't Know/Not Applicable (s6)	0	0.00%
No answer	1	0.61%
Not completed or Not displayed	7	4.24%



Field summary for E2(6)

How satisfied are you with the following aspects of Geneseo Email services?
[Overall]

Answer	Count	Percentage
Completely Satisfied (s1)	38	23.03%
Very satisfied (s2)	83	50.30%
Fairly well satisfied (s3)	29	17.58%
Somewhat dissatisfied (s4)	4	2.42%
Very dissatisfied (s5)	1	0.61%
Don't Know/Not Applicable (s6)	0	0.00%
No answer	3	1.82%
Not completed or Not displayed	7	4.24%



Field summary for GS1

Which of the following CIT support communication channels do you follow?

Answer	Count	Percentage
Email (SQ001)	141	85.45%
NewsBytes (SQ002)	53	32.12%
CIT Homepage (SQ003)	43	26.06%
Status (SQ004)	18	10.91%
Facebook (SQ005)	22	13.33%
Twitter (SQ006)	17	10.30%
Other	6	3.64%



Field summary for GS1A

What is the best way for CIT to communicate with you?

Answer	Count	Percentage
Answer	148	89.70%
No answer	8	4.85%
Not completed or Not displayed	9	5.45%



Field summary for GS2(1)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Ability to get through to a person]

Answer	Count	Percentage
Completely Satisfied (1)	61	36.97%
Very satisfied (2)	57	34.55%
Fairly well satisfied (3)	24	14.55%
Somewhat dissatisfied (4)	4	2.42%
Very dissatisfied (5)	0	0.00%
Don't Know/Not Applicable (6)	9	5.45%
No answer	1	0.61%
Not completed or Not displayed	9	5.45%



Field summary for GS2(3)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Ability to solve a problem]

Answer	Count	Percentage
Completely Satisfied (1)	41	24.85%
Very satisfied (2)	47	28.48%
Fairly well satisfied (3)	47	28.48%
Somewhat dissatisfied (4)	10	6.06%
Very dissatisfied (5)	0	0.00%
Don't Know/Not Applicable (6)	9	5.45%
No answer	2	1.21%
Not completed or Not displayed	9	5.45%



Field summary for GS2(4)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Problem escalation]

Answer	Count	Percentage
Completely Satisfied (1)	33	20.00%
Very satisfied (2)	42	25.45%
Fairly well satisfied (3)	30	18.18%
Somewhat dissatisfied (4)	5	3.03%
Very dissatisfied (5)	0	0.00%
Don't Know/Not Applicable (6)	41	24.85%
No answer	5	3.03%
Not completed or Not displayed	9	5.45%



Field summary for GS2(6)

How satisfied are you with the following aspects of the CIT HelpDesk?
[Overall satisfaction]

Answer	Count	Percentage
Completely Satisfied (1)	44	26.67%
Very satisfied (2)	60	36.36%
Fairly well satisfied (3)	36	21.82%
Somewhat dissatisfied (4)	7	4.24%
Very dissatisfied (5)	0	0.00%
Don't Know/Not Applicable (6)	7	4.24%
No answer	2	1.21%
Not completed or Not displayed	9	5.45%



Field summary for GS3(SQ001)

How satisfied are you with the support from your TSP?
[Timeliness of initial response to your request]

Answer	Count	Percentage
Completely Satisfied (A1)	73	44.24%
Very satisfied (A2)	46	27.88%
Fairly well satisfied (A3)	20	12.12%
Somewhat dissatisfied (A4)	2	1.21%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	12	7.27%
No answer	3	1.82%
Not completed or Not displayed	9	5.45%



Field summary for GS3(SQ002)

How satisfied are you with the support from your TSP?
[Turnaround time for resolving your problem]

Answer	Count	Percentage
Completely Satisfied (A1)	70	42.42%
Very satisfied (A2)	45	27.27%
Fairly well satisfied (A3)	21	12.73%
Somewhat dissatisfied (A4)	4	2.42%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	12	7.27%
No answer	4	2.42%
Not completed or Not displayed	9	5.45%



Field summary for GS3(SQ003)

How satisfied are you with the support from your TSP?
[Demonstrates knowledge of customer needs and expectations]

Answer	Count	Percentage
Completely Satisfied (A1)	81	49.09%
Very satisfied (A2)	40	24.24%
Fairly well satisfied (A3)	15	9.09%
Somewhat dissatisfied (A4)	4	2.42%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	12	7.27%
No answer	4	2.42%
Not completed or Not displayed	9	5.45%



Field summary for GS3(SQ004)

How satisfied are you with the support from your TSP?
[Communicates effectively]

Answer	Count	Percentage
Completely Satisfied (A1)	82	49.70%
Very satisfied (A2)	41	24.85%
Fairly well satisfied (A3)	12	7.27%
Somewhat dissatisfied (A4)	3	1.82%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	12	7.27%
No answer	6	3.64%
Not completed or Not displayed	9	5.45%



Field summary for GS3(SQ005)

How satisfied are you with the support from your TSP?
[Overall satisfaction]

Answer	Count	Percentage
Completely Satisfied (A1)	77	46.67%
Very satisfied (A2)	41	24.85%
Fairly well satisfied (A3)	17	10.30%
Somewhat dissatisfied (A4)	3	1.82%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	12	7.27%
No answer	6	3.64%
Not completed or Not displayed	9	5.45%



Field summary for C1

Do you use Geneseo's Google Calendar to plan and schedule your Geneseo meetings and work?

Answer	Count	Percentage
Yes (Y)	127	76.97%
No (N)	28	16.97%
No answer	0	0.00%
Not completed or Not displayed	10	6.06%



Field summary for C2(1)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Setting up meetings]

Answer	Count	Percentage
Completely Satisfied (s1)	41	24.85%
Very satisfied (s2)	44	26.67%
Fairly well satisfied (s3)	34	20.61%
Somewhat dissatisfied (s4)	4	2.42%
Very dissatisfied (s5)	2	1.21%
Don't Know/Not Applicable (s6)	1	0.61%
No answer	2	1.21%
Not completed or Not displayed	37	22.42%



Field summary for C2(2)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Sharing calendar with others]

Answer	Count	Percentage
Completely Satisfied (s1)	39	23.64%
Very satisfied (s2)	43	26.06%
Fairly well satisfied (s3)	30	18.18%
Somewhat dissatisfied (s4)	5	3.03%
Very dissatisfied (s5)	2	1.21%
Don't Know/Not Applicable (s6)	7	4.24%
No answer	2	1.21%
Not completed or Not displayed	37	22.42%



Field summary for C2(3)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Managing other calendars]

Answer	Count	Percentage
Completely Satisfied (s1)	29	17.58%
Very satisfied (s2)	32	19.39%
Fairly well satisfied (s3)	23	13.94%
Somewhat dissatisfied (s4)	9	5.45%
Very dissatisfied (s5)	1	0.61%
Don't Know/Not Applicable (s6)	33	20.00%
No answer	1	0.61%
Not completed or Not displayed	37	22.42%



Field summary for C2(4)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Mobile device performance]

Answer	Count	Percentage
Completely Satisfied (s1)	22	13.33%
Very satisfied (s2)	14	8.48%
Fairly well satisfied (s3)	10	6.06%
Somewhat dissatisfied (s4)	3	1.82%
Very dissatisfied (s5)	3	1.82%
Don't Know/Not Applicable (s6)	68	41.21%
No answer	8	4.85%
Not completed or Not displayed	37	22.42%



Field summary for C2(5)

Please rate your satisfaction with the following aspects of Geneseo's Google Calendar.

[Google Calendar overall]

Answer	Count	Percentage
Completely Satisfied (s1)	35	21.21%
Very satisfied (s2)	52	31.52%
Fairly well satisfied (s3)	29	17.58%
Somewhat dissatisfied (s4)	7	4.24%
Very dissatisfied (s5)	2	1.21%
Don't Know/Not Applicable (s6)	1	0.61%
No answer	2	1.21%
Not completed or Not displayed	37	22.42%



Field summary for C3

What would increase your satisfaction with calendaring at Geneseo?

Answer	Count	Percentage
Answer	48	29.09%
No answer	80	48.48%
Not completed or Not displayed	37	22.42%



Field summary for C4

Why don't you use Geneseo's Google calendar?

Answer	Count	Percentage
I use another calendar on my computer (SQ001)	8	4.85%
I use another calendar on my mobile device (SQ002)	5	3.03%
I use a paper calendar (SQ003)	15	9.09%
I wasn't aware of Geneseo's Google calendar (SQ004)	1	0.61%
Not interested (SQ005)	4	2.42%
Other	4	2.42%



Field summary for M1

Do you use a mobile device for Geneseo work or study?

Answer	Count	Percentage
Yes (Y)	63	38.18%
No (N)	90	54.55%
No answer	1	0.61%
Not completed or Not displayed	11	6.67%



Field summary for M2(1)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Android phone]

Answer	Count	Percentage
Currently Use (1)	20	12.12%
Intend to use within six months (2)	0	0.00%
Not intending to use (3)	5	3.03%
Don't know/Not Applicable (4)	6	3.64%
No answer	32	19.39%
Not completed or Not displayed	102	61.82%



Field summary for M2(2)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Android tablet]

Answer	Count	Percentage
Currently Use (1)	4	2.42%
Intend to use within six months (2)	2	1.21%
Not intending to use (3)	7	4.24%
Don't know/Not Applicable (4)	10	6.06%
No answer	40	24.24%
Not completed or Not displayed	102	61.82%



Field summary for M2(3)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Blackberry]

Answer	Count	Percentage
Currently Use (1)	4	2.42%
Intend to use within six months (2)	0	0.00%
Not intending to use (3)	10	6.06%
Don't know/Not Applicable (4)	9	5.45%
No answer	40	24.24%
Not completed or Not displayed	102	61.82%



Field summary for M2(4)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[iPhone]

Answer	Count	Percentage
Currently Use (1)	22	13.33%
Intend to use within six months (2)	7	4.24%
Not intending to use (3)	7	4.24%
Don't know/Not Applicable (4)	8	4.85%
No answer	19	11.52%
Not completed or Not displayed	102	61.82%



Field summary for M2(5)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[iPad]

Answer	Count	Percentage
Currently Use (1)	21	12.73%
Intend to use within six months (2)	5	3.03%
Not intending to use (3)	6	3.64%
Don't know/Not Applicable (4)	4	2.42%
No answer	27	16.36%
Not completed or Not displayed	102	61.82%



Field summary for M2(6)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[iPod Touch]

Answer	Count	Percentage
Currently Use (1)	7	4.24%
Intend to use within six months (2)	1	0.61%
Not intending to use (3)	9	5.45%
Don't know/Not Applicable (4)	8	4.85%
No answer	38	23.03%
Not completed or Not displayed	102	61.82%



Field summary for M2(7)

Which of the following mobile devices do you currently use or intend to use within the next six months?

[Kindle]

Answer	Count	Percentage
Currently Use (1)	4	2.42%
Intend to use within six months (2)	1	0.61%
Not intending to use (3)	8	4.85%
Don't know/Not Applicable (4)	9	5.45%
No answer	41	24.85%
Not completed or Not displayed	102	61.82%



Field summary for M2(8)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[PalmOS device]

Answer	Count	Percentage
Currently Use (1)	1	0.61%
Intend to use within six months (2)	0	0.00%
Not intending to use (3)	11	6.67%
Don't know/Not Applicable (4)	9	5.45%
No answer	42	25.45%
Not completed or Not displayed	102	61.82%



Field summary for M2(9)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[WebOS device]

Answer	Count	Percentage
Currently Use (1)	0	0.00%
Intend to use within six months (2)	0	0.00%
Not intending to use (3)	10	6.06%
Don't know/Not Applicable (4)	11	6.67%
No answer	42	25.45%
Not completed or Not displayed	102	61.82%



Field summary for M2 (10)

Which of the following mobile devices do you currently use or intend to use within the next six months?
[Windows Mobile device]

Answer	Count	Percentage
Currently Use (1)	3	1.82%
Intend to use within six months (2)	1	0.61%
Not intending to use (3)	10	6.06%
Don't know/Not Applicable (4)	10	6.06%
No answer	39	23.64%
Not completed or Not displayed	102	61.82%



Field summary for M2 (11)

Which of the following mobile devices do you currently use or intend to use within the next six months?

[Other]

Answer	Count	Percentage
Currently Use (1)	2	1.21%
Intend to use within six months (2)	0	0.00%
Not intending to use (3)	6	3.64%
Don't know/Not Applicable (4)	11	6.67%
No answer	44	26.67%
Not completed or Not displayed	102	61.82%



Field summary for M3

How much time do you spend using a mobile device during a day?

Answer	Count	Percentage
Less than 15 minutes a day (3)	5	3.03%
15 minutes to 45 minutes a day (4)	22	13.33%
45 minutes to 90 minutes a day (5)	18	10.91%
More than 90 minutes a day (6)	17	10.30%
No answer	1	0.61%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ001)

How satisfied are you with using the following with your mobile device?
[Email]

Answer	Count	Percentage
Completely Satisfied (A1)	20	12.12%
Very satisfied (A2)	24	14.55%
Fairly well satisfied (A3)	5	3.03%
Somewhat dissatisfied (A4)	7	4.24%
Very dissatisfied (A5)	3	1.82%
Don't Know/Not Applicable (A6)	4	2.42%
No answer	0	0.00%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ002)

How satisfied are you with using the following with your mobile device?
[Calendar]

Answer	Count	Percentage
Completely Satisfied (A1)	15	9.09%
Very satisfied (A2)	19	11.52%
Fairly well satisfied (A3)	10	6.06%
Somewhat dissatisfied (A4)	3	1.82%
Very dissatisfied (A5)	3	1.82%
Don't Know/Not Applicable (A6)	12	7.27%
No answer	1	0.61%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ003)

How satisfied are you with using the following with your mobile device?
[Class Schedule]

Answer	Count	Percentage
Completely Satisfied (A1)	1	0.61%
Very satisfied (A2)	1	0.61%
Fairly well satisfied (A3)	1	0.61%
Somewhat dissatisfied (A4)	1	0.61%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	54	32.73%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ004)

How satisfied are you with using the following with your mobile device?
[myCourses]

Answer	Count	Percentage
Completely Satisfied (A1)	1	0.61%
Very satisfied (A2)	1	0.61%
Fairly well satisfied (A3)	3	1.82%
Somewhat dissatisfied (A4)	2	1.21%
Very dissatisfied (A5)	1	0.61%
Don't Know/Not Applicable (A6)	51	30.91%
No answer	4	2.42%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ005)

How satisfied are you with using the following with your mobile device?
[myGeneseo]

Answer	Count	Percentage
Completely Satisfied (A1)	1	0.61%
Very satisfied (A2)	5	3.03%
Fairly well satisfied (A3)	6	3.64%
Somewhat dissatisfied (A4)	3	1.82%
Very dissatisfied (A5)	3	1.82%
Don't Know/Not Applicable (A6)	40	24.24%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ006)

How satisfied are you with using the following with your mobile device?
[KnightWeb]

Answer	Count	Percentage
Completely Satisfied (A1)	1	0.61%
Very satisfied (A2)	2	1.21%
Fairly well satisfied (A3)	5	3.03%
Somewhat dissatisfied (A4)	2	1.21%
Very dissatisfied (A5)	2	1.21%
Don't Know/Not Applicable (A6)	45	27.27%
No answer	6	3.64%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ007)

How satisfied are you with using the following with your mobile device?
[Bus Schedule]

Answer	Count	Percentage
Completely Satisfied (A1)	1	0.61%
Very satisfied (A2)	1	0.61%
Fairly well satisfied (A3)	2	1.21%
Somewhat dissatisfied (A4)	0	0.00%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	53	32.12%
No answer	6	3.64%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ008)

How satisfied are you with using the following with your mobile device?
[Geneseo web pages]

Answer	Count	Percentage
Completely Satisfied (A1)	7	4.24%
Very satisfied (A2)	10	6.06%
Fairly well satisfied (A3)	13	7.88%
Somewhat dissatisfied (A4)	7	4.24%
Very dissatisfied (A5)	4	2.42%
Don't Know/Not Applicable (A6)	18	10.91%
No answer	4	2.42%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ009)

How satisfied are you with using the following with your mobile device?
[Campus Map]

Answer	Count	Percentage
Completely Satisfied (A1)	4	2.42%
Very satisfied (A2)	8	4.85%
Fairly well satisfied (A3)	4	2.42%
Somewhat dissatisfied (A4)	2	1.21%
Very dissatisfied (A5)	0	0.00%
Don't Know/Not Applicable (A6)	40	24.24%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M4(SQ010)

How satisfied are you with using the following with your mobile device?
[Directory]

Answer	Count	Percentage
Completely Satisfied (A1)	5	3.03%
Very satisfied (A2)	7	4.24%
Fairly well satisfied (A3)	6	3.64%
Somewhat dissatisfied (A4)	1	0.61%
Very dissatisfied (A5)	1	0.61%
Don't Know/Not Applicable (A6)	38	23.03%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M5(1)

Please rate the importance of having the following available on your smart phone or other mobile device
[Email]

Answer	Count	Percentage
Must have (1)	45	27.27%
Very important (2)	11	6.67%
Somewhat important (3)	5	3.03%
Not very important (4)	0	0.00%
Not important at all (5)	1	0.61%
Don't Know/Not Applicable (6)	1	0.61%
No answer	0	0.00%
Not completed or Not displayed	102	61.82%



Field summary for M5(2)

Please rate the importance of having the following available on your smart phone or other mobile device
[Calendar]

Answer	Count	Percentage
Must have (1)	37	22.42%
Very important (2)	9	5.45%
Somewhat important (3)	8	4.85%
Not very important (4)	3	1.82%
Not important at all (5)	1	0.61%
Don't Know/Not Applicable (6)	3	1.82%
No answer	2	1.21%
Not completed or Not displayed	102	61.82%



Field summary for M5(3)

Please rate the importance of having the following available on your smart phone or other mobile device
[Class schedules]

Answer	Count	Percentage
Must have (1)	2	1.21%
Very important (2)	2	1.21%
Somewhat important (3)	4	2.42%
Not very important (4)	2	1.21%
Not important at all (5)	5	3.03%
Don't Know/Not Applicable (6)	43	26.06%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M5(4)

Please rate the importance of having the following available on your smart phone or other mobile device
[MyCourses]

Answer	Count	Percentage
Must have (1)	1	0.61%
Very important (2)	3	1.82%
Somewhat important (3)	4	2.42%
Not very important (4)	4	2.42%
Not important at all (5)	7	4.24%
Don't Know/Not Applicable (6)	39	23.64%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M5(5)

Please rate the importance of having the following available on your smart phone or other mobile device
[myGeneseo]

Answer	Count	Percentage
Must have (1)	3	1.82%
Very important (2)	5	3.03%
Somewhat important (3)	12	7.27%
Not very important (4)	7	4.24%
Not important at all (5)	3	1.82%
Don't Know/Not Applicable (6)	29	17.58%
No answer	4	2.42%
Not completed or Not displayed	102	61.82%



Field summary for M5(6)

Please rate the importance of having the following available on your smart phone or other mobile device
[KnightWeb]

Answer	Count	Percentage
Must have (1)	1	0.61%
Very important (2)	3	1.82%
Somewhat important (3)	10	6.06%
Not very important (4)	6	3.64%
Not important at all (5)	5	3.03%
Don't Know/Not Applicable (6)	33	20.00%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M5(7)

Please rate the importance of having the following available on your smart phone or other mobile device
[Bus schedules]

Answer	Count	Percentage
Must have (1)	0	0.00%
Very important (2)	2	1.21%
Somewhat important (3)	4	2.42%
Not very important (4)	6	3.64%
Not important at all (5)	11	6.67%
Don't Know/Not Applicable (6)	35	21.21%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M5(8)

Please rate the importance of having the following available on your smart phone or other mobile device
[Geneseo web pages]

Answer	Count	Percentage
Must have (1)	14	8.48%
Very important (2)	10	6.06%
Somewhat important (3)	16	9.70%
Not very important (4)	3	1.82%
Not important at all (5)	2	1.21%
Don't Know/Not Applicable (6)	13	7.88%
No answer	5	3.03%
Not completed or Not displayed	102	61.82%



Field summary for M5(9)

Please rate the importance of having the following available on your smart phone or other mobile device
[Campus Map]

Answer	Count	Percentage
Must have (1)	4	2.42%
Very important (2)	10	6.06%
Somewhat important (3)	11	6.67%
Not very important (4)	3	1.82%
Not important at all (5)	11	6.67%
Don't Know/Not Applicable (6)	20	12.12%
No answer	4	2.42%
Not completed or Not displayed	102	61.82%



Field summary for M5(10)

Please rate the importance of having the following available on your smart phone or other mobile device
[Directory]

Answer	Count	Percentage
Must have (1)	11	6.67%
Very important (2)	16	9.70%
Somewhat important (3)	12	7.27%
Not very important (4)	1	0.61%
Not important at all (5)	3	1.82%
Don't Know/Not Applicable (6)	16	9.70%
No answer	4	2.42%
Not completed or Not displayed	102	61.82%



Field summary for M6

What other resource/service would you like Geneseo to provide for your mobile device?

Answer	Count	Percentage
Answer	21	12.73%
No answer	42	25.45%
Not completed or Not displayed	102	61.82%



Field summary for M7

Do you intend to use any of the following mobile devices in the next six months?

Answer	Count	Percentage
Android Phone (SQ001)	8	4.85%
Android Tablet (SQ002)	2	1.21%
Blackberry (SQ003)	1	0.61%
iPad (SQ004)	8	4.85%
iPhone (SQ005)	7	4.24%
Kindle (SQ006)	4	2.42%
PalmOS device (SQ007)	1	0.61%
WebOS device (SQ008)	0	0.00%
Windows Mobile (SQ009)	0	0.00%
Other	7	4.24%